

Certificate Supplement

1. Legally protected title of the qualification

Detailhandelsassistentin/Detailhandelsassistent mit Berufsattest (BA)

2. Translated title of the qualification

Retail Assistant

Certificate of Vocational Education and Training

3. Profile of skills and competences

Holders of this qualification serve and advise customers in retail stores.

In addition to advising customers, holders of this qualification prepare, label and stock products. They are aware of and follow their store's internal processes for products.

Holders of this qualification are aware that their store's success hinges on customer satisfaction. They therefore advise customers using their comprehensive knowledge of the range of products on offer in their store.

They are aware of how products are presented in their area of work and are familiar with the most important inventory management systems used in their stores.

4. Range of occupations accessible to the holder of the qualification

Holders of this qualification work in various areas of specialisation: Home improvement, Services, Electronics, Food, Lifestyle, Mobility, Music, Stationery and children's toys, Gardening, and Animals.

These areas of specialisation can be further subdivided into 28 branches. Holders of this qualification therefore possess a broad-based understanding of retail as well as more in-depth knowledge in one of these branches.

They work in specialist shops, chain stores, department stores and wholesalers.

5. Official basis of the qualification

Name and status of the national authority responsible for issuing the qualification:

- Amt für Berufsbildung und Berufsberatung (ABB), Postplatz 2, 9494 Schaan, Liechtenstein

Postadresse: Postfach 684, 9490 Vaduz, Liechtenstein

www.abb.llv.li; phone: +423 236 72 00; mail: info.abb@llv.li



Level of the qualification (national or international):

National Qualifications Framework for the VPET system: **Level 3**

European Qualifications Framework: **Level 3**

Grading scale/Pass requirements:

6 = very good

5 = good

4 = satisfactory

3 = unsatisfactory

2 = poor

1 = unusable

Minimum passing grade: 4

Legal basis of the qualification:

- Verordnung vom 26. Oktober 2010 über die berufliche Grundbildung Detailhandelsassistentin/Detailhandelsassistent mit Berufsattest (BA)
- Verordnung über den Nationalen Qualifikationsrahmen für Abschlüsse der Berufsbildung vom 27. August 2014 (RS 412.105.1)

6. Officially recognised ways of acquiring the qualification

Training for the Retail Assistant, VET Certificate lasts 2 years. Training content is usually distributed across two different learning locations: classroom instruction at a vocational school and apprenticeship training at a host company. However, depending on the VET programme, learners will also attend branch courses at a branch training centre. Professional competences required for the given occupation are decided by the sponsor of the VET programme.

- Host companies provide learners with practical skills associated with the occupation. Learners usually work an average of 4 day(s) per week.

- Vocational schools provide classroom instruction in vocational subjects and subjects falling under the category of language, communication and society (LCS). Learners usually attend classes an average of 1 day(s) per week; total number of lessons: 720.

- Branch training centres provide learners with additional skills that are intended to complement classroom instruction and apprenticeship training, total duration of branch courses: 8 days.

The qualification procedure and final examination includes the following:

- Practical project covering 1 hours

- (Written and/or verbal) testing of knowledge gained from vocational instruction covering 3/4 hours

- LCS

The calculation of the overall grade takes into account the grades obtained for individual areas of competence and the grades obtained from classroom instruction at the vocational school, branch courses and workplace training.

Other equivalent qualification procedures are possible.



National referencing body:
AIBA

This certificate supplement draws its legal basis in Article 4 paragraph 1 of the Ordinance of 27 August 2014 on the National Qualifications Framework for Vocational and Professional Qualifications (NQF-VPQ-O, SR 412.105.1). This certificate supplement follows the model recommended by the European Parliament and Council (Decision No. 2241/2004/EC). The purpose of the certificate supplement is to provide sufficient data to improve the international transparency and fair professional recognition of qualifications (diplomas, certificates etc.). It describes the nature, level, context, content and type of training and education pursued and successfully completed by the individual named on the original qualification to which this supplement is appended. The certificate supplement is free from value, judgements, equivalence statements or recommendations on recognition.

Additional information can be found at: www.nqfl.li

