

Certificate Supplement

1. Legally protected title of the qualification

Hotelfachfrau / Hotelfachmann mit Fähigkeitszeugnis (FZ)

2. Translated title of the qualification

Specialist in Hotel Housekeeping

Diploma of Vocational Education and Training

3. Profile of skills and competences

Holders of this qualification:

- a. Are aware of the importance of maintaining the condition and value of accommodation, of laundry, organisational tasks and logistics
- b. Carry out the necessary tasks independently
- c. Take part in catering activities and reception work
- d. Align their thinking and actions with the needs of the company, guests and team
- e. Understand basic principles of hygiene, occupational health and safety in the context of their work

4. Range of occupations accessible to the holder of the qualification

- a. Understanding business administration and organisation and working accordingly
- b. Applying measures to ensure hygiene, occupational health, safety and fire protection
- c. Handling logistics
- d. Serving guests
- e. Arranging rooms
- f. Performing maintenance
- g. Guaranteeing laundry service
- h. Maintaining equipment, machines, apparatuses and utensils
- i. Using a second language



5. Official basis of the qualification

Name and status of the national authority responsible for issuing the qualification:

- Amt für Berufsbildung und Berufsberatung (ABB), Postplatz 2, 9494 Schaan, Liechtenstein
Postadresse: Postfach 684, 9490 Vaduz, Liechtenstein
www.abb.llv.li; phone: +423 236 72 00; mail: info.abb@llv.li

Level of the qualification (national or international):

- National Qualifications Framework for the VPET system: Level 4
- European Qualifications Framework: Level 4

Grading scale/Pass requirements:

- 6 = very good
- 5 = good
- 4 = satisfactory
- 3 = unsatisfactory
- 2 = poor
- 1 = unusable

Minimum passing grade: 4

Legal basis of the qualification:

- Verordnung vom 17. August 2010 über die berufliche Grundbildung Hotelfachfrau/Hotelfachmann mit Fähigkeitszeugnis (FZ)
- Verordnung über den Nationalen Qualifikationsrahmen für Abschlüsse der Berufsbildung vom 27. August 2014 (RS 412.105.1)

6. Officially recognised ways of acquiring the qualification

Training for the Federal VET Diploma: Specialist in Hotel Housekeeping lasts 3 years. Training content is usually distributed across two different learning locations: classroom instruction at a vocational school and apprenticeship training at a host company. However, depending on the VET programme, learners will also attend branch courses at a branch training centre. Professional competences required for the given occupation are decided by the sponsor of the VET programme.

- Host companies provide learners with practical skills associated with the occupation. Learners usually work an average of 4 day(s) per week.
- Vocational schools provide classroom instruction in vocational subjects and subjects falling under the category of language, communication and society (LCS). Learners usually attend classes an average of 1 day(s) per week; total number of lessons: 960.
- Branch training centres provide learners with additional skills that are intended to complement classroom instruction and apprenticeship training, total duration of branch courses: 20 days.

The qualification procedure and final examination includes the following:

- Practical project covering 6-7 hours



- (Written and/or verbal) testing of knowledge gained from vocational instruction covering 4 hours
- LCS

The calculation of the overall grade takes into account the grades obtained for individual areas of competence and the grades obtained from classroom instruction at the vocational school. The practical part of the final examination counts double.

Other equivalent qualification procedures are possible.

National referencing body:

AIBA

This certificate supplement draws its legal basis in Article 4 paragraph 1 of the Ordinance of 27 August 2014 on the National Qualifications Framework for Vocational and Professional Qualifications (NQF-VPQ-O, SR 412.105.1). This certificate supplement follows the model recommended by the European Parliament and Council (Decision No. 2241/2004/EC). The purpose of the certificate supplement is to provide sufficient data to improve the international transparency and fair professional recognition of qualifications (diplomas, certificates etc.). It describes the nature, level, context, content and type of training and education pursued and successfully completed by the individual named on the original qualification to which this supplement is appended. The certificate supplement is free from value, judgements and equivalence statements or recommendations on recognition.

Additional information can be found at: www.nqfl.li

